IT Capital Schemes – 2018/19 HIP Expenditure Plan
Total provision - £200,000

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1. Hardware   **£185,184**

This allocation is used to enhance and develop the infrastructure required to host systems used by Property and Housing staff. This includes continuous improvements to the security architecture to keep data safe and secure. This year will also see an investigation and trial of tablet computers, giving officers better access to view and update information whilst out of the office.

2. Software   **£100,000**

This allocation is used to fund both system development work within Property and Housing, and to contribute towards corporate initiatives and projects. The forward work plan this year includes:

- Further improvements to the Housing Stock and Repairs Database, including development of an Asbestos module to incorporate AMIS data, documents and photos. Additionally, an extension to the voids system to include management of Mutual Exchanges between tenants will be developed, along with a void tracker tool to make the status of voids more visible.
- Automated rental account functionality will be further developed, to provide Housing Officers with up to date information to help avoid arrears build ups
- Implementation of a centralised mail solution to reduce overall postage costs
- Installation of Windows 10 on staff devices to keep data safe and secure